

**2019 Quality Performance Results**

<b>ACO #</b>	<b>Measure Name</b>	<b>Rate</b>	<b>ACO Mean</b>
ACO-1	CAHPS: Getting Timely Care, Appointments, and Information	89.03	85.86
ACO-2	CAHPS: How Well Your Providers Communicate	96.20	94.11
ACO-3	CAHPS: Patients' Rating of Provider	93.42	92.69
ACO-4	CAHPS: Access to Specialists	84.97	81.54
ACO-5	CAHPS: Health Promotion and Education	69.01	60.44
ACO-6	CAHPS: Shared Decision Making	63.56	62.78
ACO-7	CAHPS: Health Status/Functional Status	74.11	73.79
ACO-34	CAHPS: Stewardship of Patient Resources*	29.97	26.17
ACO-45	CAHPS: Courteous and Helpful Office Staff	93.57	92.84
ACO-46	CAHPS: Care Coordination	89.50	86.89
ACO-8	Risk Standardized, All Condition Readmissions	15.21	14.86
ACO-38	All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions	62.65	58.15
ACO-43	Ambulatory Sensitive Condition Acute Composite (AHRQ* Prevention Quality Indicator (PQI #91))	2.07	1.87
ACO-13	Falls: Screening for Future Fall Risk	98.85	84.04
ACO-14	Preventive Care and Screening: Influenza Immunization	85.00	74.77
ACO-17	Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	90.00	78.04
ACO-18	Preventive Care and Screening: Screening for Clinical Depression and Follow-up Plan	64.92	70.4
ACO-19	Colorectal Cancer Screening	77.65	70.76
ACO-20	Breast Cancer Screening	75.49	73.84
ACO-42	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	78.44	82.17
ACO-27	Diabetes Mellitus: Hemoglobin A1c Poor Control	11.67	13.88
ACO-28	Hypertension (HTN): Controlling High Blood Pressure	60.40	75.04

\*Please note, the ACO-40 Depression Remission at 12 months quality measure is not included in public reporting due to low sample size.